



## CF Industries

### International SOS Supporting Our Workforce Health, Safety & Security Needs

CF Industries partners with International SOS, the world's leading medical and travel security services company through a subscription program to keep you safe and healthy. This assistance subscription will provide expanded protection to deal with travel, medical, emotional support and security needs that may arise anywhere in the world. International SOS doctors, security experts and assistance coordinators are available 24/7 to provide advice in your language, and to support you with routine needs or in case of medical or security emergencies.

#### CF Industries

Subscription Number:

**400GDA933873**

Referred International SOS Assistance Center

**215-942-8226**

View complete list of International SOS Assistance Centers around the globe.

[View List](#)

# Download the Assistance App



*\*Ensure your notifications are turned **ON** and your location settings are **ENABLED**.*

## Use the International SOS Assistance App before and during your next trip to:

- **Get help when you need it:** Use the Assistance contact button to contact the closest Assistance Centre, in an emergency and for everyday advice.
- **Know Before You Go:** Get expert medical, security and travel advice and information regarding your next destination.
- **Receive Real-Time Alerts:** Enable your location and push notifications to receive location-specific medical and travel security alerts – while in location.
- **View Your Upcoming Trips:** Review your itineraries and checklists for each trip.
- **See the App Guide here.** [Federated](#) and [Non-Federated](#) App guide link.
- **Visa Requirements :** What you need to know based on your passport and destination.
- **Find A Doctor :** Search our trusted network of healthcare providers, on-the-go.
- **Travel Advisor :** Secure the pre-travel information you need to stay safe and healthy.

# Before Your Next Trip

## Ensure International SOS Has Your Up-To-Date Itinerary

International SOS and **CF Industries** rely on your itinerary to provide you pertinent travel information and updates, and to keep you safe. All bookings and itinerary segment changes should go through the nominated Travel Management Company (TMC). If you cannot book via the TMC, please speak with your Manager regarding the other options to upload your itinerary. **(Or add MyTrips direction)**

## Ensure Your Contact Details Are Current

International SOS and **CF Industries** require your current contact details in order to communicate with you effectively, especially in the event of an emergency. You can access your profile data within the Assistance App and update as necessary.

## Staying Informed With Travel Intelligence

As part of your subscription, International SOS will gather key information about your business trip to provide you with a Pre-Trip Advisory email, which includes essential country-specific advice on travel, security, and medical risks. Additionally, we will keep you updated with Travel Alerts about any incidents that may arise leading up to or during your trip that could affect your plans.

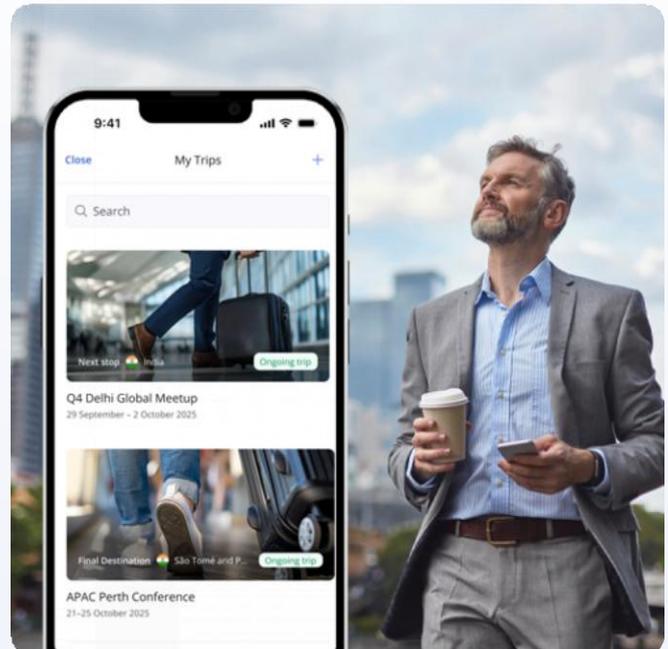
## Connect to The International SOS Information Portal [Here](#)

Access detailed information on more than 229 countries and 440 cities:

- Evaluation and analysis of health, travel and security risks;
- Daily updates on travel security, disruptive incidents and situational developments;
- Travel guides and cultural tips;
- Subscription to proactive email alerts;

## Complete Your E-Learning

As part of pre-travel preparation, there are eLearning modules available to you. Some may be required prior to travel. These short trainings will provide you with basic principles of personal safety and health management while abroad.



# At Anytime

## Call An Assistance Center – Call Early, Call Often

As a member, you have access to International SOS global network of 28 Assistance Centers, staffed by medical, security and logistic specialists. There is no fee to call, and no information is shared without your consent.

### Why Should I Call International SOS?

International SOS will assist you no matter how big or small your request might be, and we encourage you to call for help any time, day or night. Whether you have lost your wallet, need medical advice or assistance, a referral to a doctor, or require a full-scale evacuation, International SOS can assist you. When in doubt, call International SOS for support. With a global network of medical and security specialists, International SOS is well equipped to support you.



# In A Serious Incident

In the event of a security incident close to you, International SOS will reach out to you directly to ensure that you are safe and **CF Industries** management is able to locate staff, communicate and provide assistance. Please ensure your travel profile is up to date with the correct mobile number.

### Automated Check In – Opt In

If enabled on your mobile device, Auto Emergency Check-in will automatically share your location with your organization’s key managers when the International SOS Assistance App recognizes that your last known location is within the impact area of a Security Special Advisory (a critical imminent event). If you have NOT enabled this feature, you will receive a notification to manually check in and let your organization know you are safe.

### Automated Check In – Opt In

You will receive an Alert based on your itinerary which will outline the incident and guidance on what to do next. In a serious incident, you will also receive an automated call, message and/or email in the instance of a serious event if your itinerary shows you are nearby. Please respond to the message so that we can ensure your wellbeing and help you if you need it.



International SOS will keep you informed of any changes or updated information during an incident in your vicinity. However, if you have been affected or would like more information, call in to your closest [Assistance Centre](#) at any time 24/7 via the App to speak to an expert and receive assistance.

For support managing your International SOS subscription or if you have any technical difficulties, please contact [Client Support Platform](#). Click “Further Help” (bottom of the page)